

ProFee Acceptable Use Policy

As a Client you hereby agree to act in a manner acceptable to the terms and conditions of the Agreement you enter with ProFee. You hereby acknowledge and agree that it is your sole responsibility to comply with all applicable laws in using the ProFee services irrespective of the reasons behind the use of these services. You further agree that you must adhere to this policy of Acceptable Use.

Prohibited Activities

ProFee does not permit and you hereby agree, not to use the ProFee services for activities that are in violation of any law, regulation, directive, act, and decree. ProFee also prohibits the use of its services for transactions that relate to the following list of items described in the table below:

Prohibited Items/Services transaction list
1. Stolen Goods (including digital and virtual goods)
2. Narcotics and drug paraphernalia
3. Steroids, Controlled Substances and other products that pose a threat to consumer safety
4. Cigarettes
5. Any item that infringes on a patent or violates any trademark, copyright, right of publicity or privacy and any other proprietary right under the law of any jurisdiction
6. Sexually oriented material or services that are or offensive nature
7. Weapons or knives that are regulated under jurisdictional laws, embargos and other international export/import controls. Also any firearms, ammunition and other firearm accessories that may be prohibited by law
8. Any items that endorse, enable, or tutor persons to engage in illegal activities
9. Anything that promotes racial intolerance, hate and violence
10. Anything that allows for financial gains from of a crime
11. Anything that exposes the personal information of third parties in violation of applicable laws
12. Anything that relates to transactions that are associated with purchases of annuities or lottery contracts, layaway systems, off-shore banking or transactions to finance or refinance debts funded by a credit card
13. Anything that relates to transactions that are for the sale of certain items before the seller has control or possession of the item
14. Support Ponzi schemes and other such schemes that promise quick profits and substantial wealth
15. Money orders and sale of travelers cheques
16. Anything that relates to corruption and bribery
17. Prescription drugs and personal medical devices
18. Involve the sales of products or services identified by government agencies to have a high likelihood of being fraudulent

ProFee has the right as per the Terms and Conditions of the Agreement to prohibit any transaction that it deems potentially fraudulent, illegal or illicit.

Approval Requiring Activities

Certain services may not be prohibited but due to their higher risk nature will require ProFee's approval prior to ProFee accepting any payment transactions that relate to such services. The list of such services can be found in the table below.

1. Collection of donations from charities or other non-profit organizations
2. Sale of alcohol and tobacco products other than Cigarettes
3. E-cigarettes
4. Gaming, gambling, casino games that requires an entry/participation fee and results in a prize, including but not limited to casino games, sports betting, horse or greyhound racing, fantasy sports, lottery tickets, other ventures that facilitate gambling, games of skill (whether or not legally defined as gambling) and sweepstakes. Pre-approval of such transactions may be granted in case where the merchant/operator and the customer are both exclusively located in jurisdictions that do not prohibit such activities from taking place
5. Sale of jewelry or dealing in precious stones and precious metals
6. Selling stored value cards and vouchers
7. Provision of escrow and companion services
8. Selling of transferable securities (including forex contracts) and other investment type instruments (such as stocks, bonds, options, futures) including interests in any private entity or property
9. Crowd funding investments
10. File sharing and Peer to Peer transfers
11. Newsgroups access

Violations Report and Enquiries

ProFee encourages its clients to report any potential violations of this Policy immediately. For such reporting and to submit any other compliance specific query to ProFee, kindly send an email to amlco@profec.com